

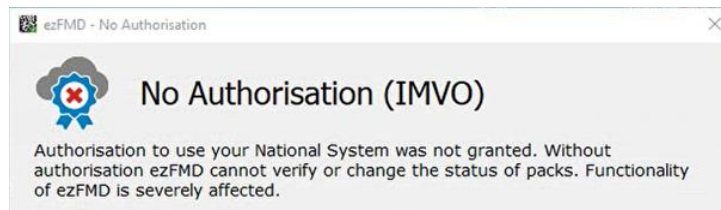
## ezFMD – required for compliance with FMD

ezFMD is a Windows application installed in pharmacies (community and hospital) and most hospital blood labs, as well as wholesalers and some community centres supplying prescription medicines.

### Upgrade required for ezFMD

An upgrade to version 1.6.15 is required to allow users to continue to log on to the national IMVO system. The IMVO have advised this upgrade **must** be completed by 1<sup>st</sup> May 2023 and is not optional / open to postponement.

If the update is not completed, users will see an error message such as this:



### Check the current version

The currently installed version number can be seen in the title bar of ezFMD:



If this indicates version 1.6.15 is installed as above, the job has been already completed.

If there are other PCs / laptops running ezFMD on your site, this upgrade to version 1.6.15 is most likely required for these also.

#### Note to users of version 1.6.14

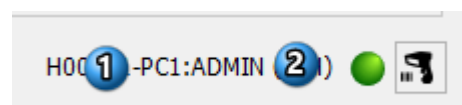
While version 1.6.14 is compliant with the IMVO authentication requirements of May 2023, users will encounter a slower performance, particularly with larger aggregates. The upgrade to the latest version fixes this and so is highly recommended.

### Upgrade required?

If the version number is lower (or not present), please see detailed instructions on how to complete an upgrade on the following pages.

### Before you start, note these details

Take a note of the current PC ID and user name used within ezFMD. **You require these during the later steps of the installation**, on the Location Configuration screen. These details are shown in the lower right-hand corner of the screen as described below:

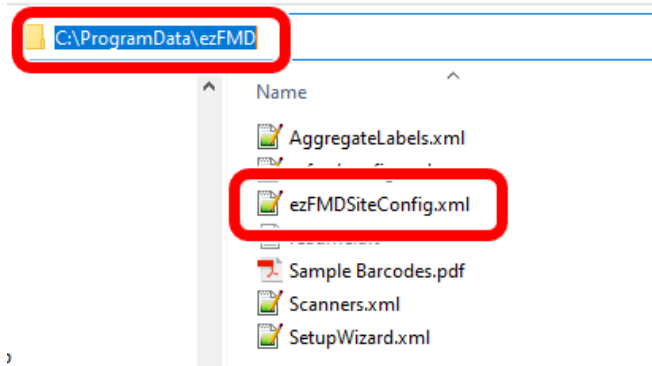


- 1) In the example above, PC1 is the Location ID of this PC
- 2) In this example, ADMIN is the user name (DU is the Default User)

## Pre-upgrade steps – XML configuration file required

ezFMD relies on an XML file to allow access to the various databases with the correct site credentials and this file is site-specific (e.g. Cork University Hospital has a different XML file to that used in Beaumont Hospital, etc.) It is **essential** that this file is available during the upgrade or the upgrade will not complete.

To check for the XML file on the target PC, navigate to C:\ProgramData\ezFMD and check for the presence of the file named ezFMDSiteConfig.xml:



**If the file is in place as above** you may immediately move on to the section “Steps to upgrade ...” below.

**If this file is not located** in C:\ProgramData\ezFMD, this suggests there may be a very old version installed. Check for the same file in %LocalAppdata%\ezFMD. If found there, please copy this file (*ezFMDSiteConfig.xml*) to “C:\Program Files\ezFMD” on 32-bit Windows **or** “C:\Program Files (x86)\ezFMD” on 64-bit Windows **before** starting the upgrade on this PC.

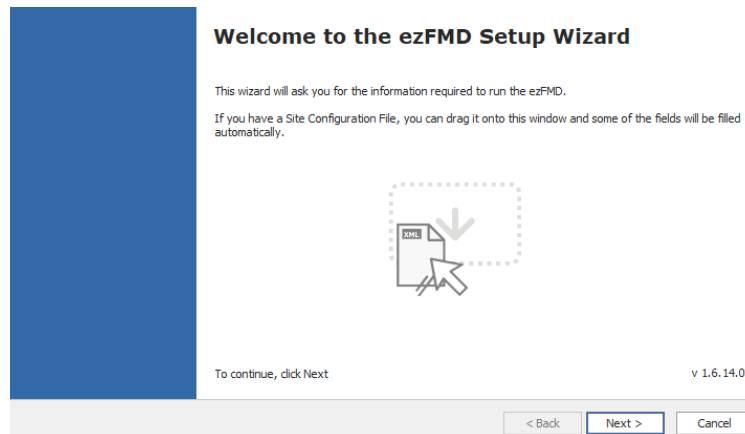
**Note:** This file will be the same on all PCs in one site (e.g. Cork University Hospital, “Sample Wholesaler”, etc. but do **NOT** use this file in another site.)

**ezFMDSiteConfig.xml not found?** Contact HSE {enter contact details here} for the file needed for the site to be upgraded and please **do not** commence with the upgrade until this XML has been obtained. If you have the XML saved from a previous install you may have done (*it will have a different name, indicating your site reference such as SiteConfig\_H00901.xml*), then this file can be used during the Setup Wizard routine for this site as there has been no change in each file’s contents since 2018. If in doubt – please double check before starting the upgrade.

## Steps to upgrade to v1.6.15

1. Double-check you have the required XML file – see above.
2. Download the current version from [www.ezFMD.com/downloads](http://www.ezFMD.com/downloads) - the first link. (*Ensure this step completed successfully before proceeding, so as to minimise the chance of disrupting a currently working install.*)
3. You will require Admin rights for these next steps on the PC / laptop. (*If you have an IT Administrator, check with them.*)
4. Uninstall the current version. Use the usual Windows tools for Uninstall (either Settings > Apps or Control Panel > Programs and Features).
5. Run setup.exe as downloaded in Step 1 (*Hint: it may be in your Downloads folder.*)

6. Once completed, run the application.
7. If the configuration XML file was **not** found, you will see a screen like this:



Drag the provided site-specific configuration XML file onto the central area of this screen and press Next.

8. If the configuration XML file **was** found, this screen below of Installation Wizard is what you should expect of the you see:

**Database Configuration**  
This page gathers information about your organisations database

Storage Path	<input type="text" value="\\server\database\mtdm\mtdm.xml"/>
Container	<input type="text" value="mtdm"/>
Login ID	<input type="text" value="mtdmadmin"/>
Password	<input type="password" value="mtdmadmin"/>
<input checked="" type="checkbox"/> Ignore Proxy Server	

< Back   Next >   Cancel

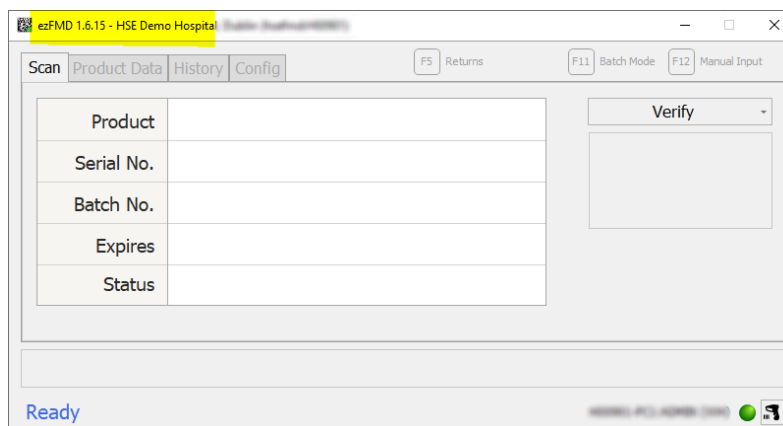
9. Step through the following screens by pressing the Next button.
10. On the Location Configuration screen, make any changes to the PC Location ID and / or user name as noted before you started. Check the location shown matches the location where you are installing.

**Location Configuration**  
This page gathers information about the location of this computer and the user who will use it most often

1 Location	<input type="text" value="MTRK-PC1"/>
Client ID	<input type="text" value="MTRK-PC1"/>
Client Secret	<input type="text" value="MTRK-PC1"/>
2 Default User ID	<input type="text" value="DU"/> <input type="checkbox"/> No default, a user must login at startup.

< Back   Next >   Cancel

11. On the final screen, press the **Finish** button to complete the setup. Once completed, you should see the following screen (*note we have highlighted the version number for this guide only*):



12. Check that the name of the site (e.g. HSE Demo Hospital above) is correctly displayed for the PC you have installed. If the site name does **not** correspond to the site of installation, please urgently contact Support – see final point on last page.
13. Your install is now complete.
- If you needed to log on to the PC as Admin, we recommend logging out the Admin user and have the default user log on to the PC at this stage.
  - Perform a test scan of a pack with a valid FMD 2D barcode.
14. If there are other PCs / laptops running ezFMD on your site, this upgrade is most likely required for these also.
15. If you encounter technical difficulties with the upgrade, please email the details to [support@ezFMD.com](mailto:support@ezFMD.com) and include your contact details, ideally including a phone number. (HSE-funded sites: please contact [hse.support@ezFMD.com](mailto:hse.support@ezFMD.com).)

*Technical tip: If you are in a position to do so, please include the file ezFMDLog.txt from the %localappdata%\ezFMD folder.*

<p><b>Tip:</b> You can restart the Installation Wizard by holding down the {Ctrl} key while starting the ezFMD Scanner application.</p>
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